

Member Workshop 28 May 2018 – Council Plan and Targets Review

Member Workshop: Part 1

Consideration of areas that may be considered in addition to the draft Council Plan.

Council Plan Theme	Significant areas for consideration suggested by Members for the Council Plan 2018/19	Response	Corporate Resources Overview and Scrutiny Committee Response
General comments	Supportive of themes and priorities	Noted	Noted
	Still much information to be completed	Noted	Noted
	Links to specific strategic or assessment documents, or detailed documents which support actions or measures could usefully be included e.g. the Housing Needs Assessment	Agreed. Will be included within published version	Noted
	No means of knowing accountability for the milestones	Accountability is laid out in the monitoring reports. We will ensure that accountabilities are clear in Part 2 of the Council Plan	Noted
Supportive Council	Inclusion of mental health especially for school age children	The Council is a partner to BCUHB on the regional published Mental Health Strategy. We will set priorities and develop actions during the year along with the Public	Noted
	Work with the Health Board (BCUHB) to ensure more beds for Mental Health patients in County		Noted

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		Services Board (PSB)	
	Transient traveller site to be a priority	Agreed. Included within the Council Plan	Have possible sites been identified?
	Links to specific strategic or assessment documents, or detailed documents which support actions or measures could usefully be included e.g. the Housing Needs Assessment	Agreed. As above	Noted
	Adaptations – need to make best use of housing stock	Comment noted for operational performance planning	Noted
	Continue to reference dementia as a priority	Specifically included in references to Llys Raddington and Holywell Extra Care schemes	Noted
	Transport Poverty – needs to be referenced	Included within Green Council within introducing a sustainable area transport service	Was this an error in terminology and, should it not read Transport Policy?
	No reference to HSG10 under affordable housing supply	Will review applicability as part of the Affordable Housing Plan intentions	The number of affordable homes provided through the planning system has been removed under section 2 ‘deliver the Council’s housing growth needs’. If

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			<p>this was a national target that had been removed then it should remain as a local target.</p> <p>The Council does not have a clear policy in place to deal with the need to provide affordable housing being 'by-passed' by developers.</p>
	Improving quality of Houses in Multiple Occupation (HMOs) needs to be included	Agreed. Specific reference to improving the quality of HMOs to be included to reflect current operational activity	Does the Council have a Policy to deal with the impact of HMOs on residents?
	Safeguarding – availability of policy to workforce with no internet access	All employees are being given access to the Council's policies on their own devices. Will include access to information within the adopted People Strategy	Noted
	Early intervention hub needs financing	Agreed. Reference to sustainability of funding to be included. Also, to include specific reference to Adverse Childhood Experiences (ACEs) as an emergent national and	Noted

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		regional priority	
	No mention of internet safety	Not a specific in-year policy priority for the Community Safety Partnership. Remains an area of operational work	Noted
	No mention of County Lines	County Lines are included in the Safeguarding priority as part of the 'Organised Crime' work area. Plan to be more explicit	Noted
Ambitious Council	No detail or reference to each County Town and how they will participate in the Regional Economic Growth Deal	An improved approach to supporting Town Centres is to be included in partnership with Town Councils. The Growth Deal will not include specific county town plans but there will be indirect benefits such as improved transport connections and digital infrastructure	Will investment through the Regional Economic Growth Deal be shared equally between all Town Centres? This needs to be better worded to explain how the Regional Economic Growth Deal would benefit each town accordingly within the approved approach. An officer should be tasked with co-ordinating the benefits so that they could be easily understood.
	Does the Council have adequate	This point is covered in the	The concern raised during the workshop

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	resources to drive through the ambition?	Serving Council theme under MTFS	had been around only one person remaining in the regeneration team and how the Council thought it could drive through its ambition with this resource.
	Need for strategic connection of current infrastructure to stimulate local businesses	As above	Noted
	Invest to Save not coming out clearly e.g. spend £1m patching potholes when could invest upfront in more expensive road surfacing to reduce issues later on”	There are some investment plans included within the Plan	Noted
	Town Centre references need strengthening	As above	Noted
Learning Council	Children not accessing schools nearest home is an increasing issue	Parental choice is a policy entitlement	Noted
Green Council	Can Greenfield Valley be referenced?	Agreed. County parks and open spaces, and their wider benefits, are to be included specifically in the Plan	A Local Heritage Strategy should be linked to the theme ‘Ambitious Council’ given the clear business and economic benefits.

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	Flintshire – becoming a plastic free council and lead by example	Will work with Welsh Government as part of emerging national policy. Premature to be making commitments at this stage although operational practice can be reviewed e.g. procurement	Noted
	Recording of missed bin collections – costly and not good for environment	Too specific to be included in Council Plan as an operational issue	Noted
	Nothing in plan about litter and fast food outlet litter generation	Agreed. To be included as part of Town Centre planning	Would the Council consider working in partnership with fast food outlets to introduce a system where a vehicle registration was put on the packaging for fast food as a way of reducing litter?
	Improve definition of “Environmentally efficient”	Agreed. Definition will be improved in the ‘What we mean by’ section	Noted
Connected Council	No issues raised		Noted

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Serving Council	Workforce attendance still needs to improve	Agreed. This remains a priority under the People Strategy with the Council likely to be in the top quartile in Wales for 2017/18 and exceeding its own targets.	Noted

Additional Committee comments not covered above

- Concern around the lack of youth provision across Flintshire for young people.
- Many areas across Flintshire were not receiving the same level of service from Community First as others.
- The addition of Carer Satisfaction could be included in the Plan.

Member Workshop: Part 2

Consideration of targets for excelling, improvement or maintaining within the Council Plan

Council Plan Theme	Significant areas for future review	Response	Corporate Resources Overview and Scrutiny Committee Response
Supportive Council	(PAM/015) Disabled Facilities Grants – performance poor	Remains an operational priority for 2018/19 with a specific improvement action plan under development	Noted.
	(PAM/013) Empty properties – should be top quartile	Remains an operational priority for 2018/19	Noted.
	(PAM/012) Homelessness – needs to improve	National KPI changing for 2018/19. We will retain as local measure to support improvement	Noted.
	Care homes achieving silver standard – needs to improve	Many homes are working towards the silver award; 10 of the 19 care homes who are on the programme have already attained the bronze award. We will report on stepped progress in more detail	Noted.
Learning Council	(PAM/006) KS4 educational results – performance dropping	Keep under review, alongside national changes	Noted.

		to educational measures	
	(PAM/009) NEETS “performance dropping” (show numbers as well as %)	Remains an operational priority for 2018/19 .The Council is still a high performer; only a marginal decrease in performance	Would like an assurance that the Education & Youth OSC will receive information, which would be adequately monitored/recorded on the number of young people classed as NEETS.
	Pupils receiving Free School Meals need more support to perform well	Remains an operational priority for 2018/19	Significant concern around this performance measure which could not be blamed on reducing budgets which had been increased in this area for 2017/18.
	(PAM/007) Primary attendance figures needs to improve	Remains an operational priority for 2018/19	Noted.
Green Council	(PAM/010) Quartile 4 for street cleanliness – needs improving	These are selective surveys of limited value. Most issues are in town centres; maintenance of the enforcement policy to support future cleanliness is an operational priority; included in Council Plan 2018/19 as part of town centre planning	Who pays for the surveys undertaken to assess the cleanliness of Counties across Wales?
	(PAM/030) Waste collected and prepared for reuse and/or recycling – aim to maintain top quartile/top position	Remains an operational priority for 2018/19	Noted

Serving Council	(PAM/001) Attendance still needs to improve	Remains an operational priority for 2018/19	Noted
Other PAMs	(PAM/017) Leisure Centre visits – levels of participation dropping	The leisure centres and libraries are now run by Aura. The business plan for Aura includes specific growth objectives and targets. Performance ambition to be based on the business plan	Who is monitoring Aura to ensure their website is working correctly and that there is customer satisfaction?
	(PAM/023) Food hygiene standards – need to maintain good performance	Remains an operational priority for 2018/19	Noted

Additional comments note covered above

- Could a list showing what indicators have been removed from the 2017/18 Council Plan for the 2018/19 Council Plan, with a brief explanation as to why that indicator is no longer included, be circulated to the Committee for the next meeting.
- Need to ensure that the progress comments within the Council Plan monitoring report are in ‘plain language’ and are clear to understand.